

Avaya Aura® Messaging Administration, Maintenance & Troubleshooting

5C00063V



Duration: 3 days

Overview

This course focuses on basic administration tasks for Avaya Aura Messaging 6.1. Administration, Maintenance and Troubleshooting considerations.

Objectives

- ✓ Describe solution features, components, architecture and topologies;
- ✓ Setup flexible storage with the additions of using Exchange Store or VMware Zimbra store;
- ✓ Add a mail gateway, utilizing native and fax server options;
- ✓ Perform standard administrative tasks for Avaya Aura Messaging;
- ✓ List and describe the post installation administrative tasks;
- ✓ List and describe Class of Server features and how to manage COS;
- ✓ Manage subscriber accounts;
- ✓ Administer system features;
- ✓ Manage user preferences and user features
- ✓ Manage unified messaging;
- ✓ Update software and add/modify/remove sites;
- ✓ Identify better integration capabilities with Avaya CS1000 support through Session Manager;
- ✓ Administer third-party products, such as Audio Codes gateways and fax servers
- ✓ Download service packs and optional languages;
- ✓ Interpret logs and reports in troubleshooting.